

FALSE ALARM ACTIVATIONS CHECKLIST

- ✓ Keep this advice handy so you can refer to it when necessary.
- ✓ Record all activations in your logbook, giving the date, time and circuit or zone number.
- ✓ Ensure that your designated key holders understand how to operate the system.
- ✓ Try to keep the number of key holders to a minimum and let them select their own access numbers to reduce the possibility of user error.
- ✓ Ensure that all doors and windows are securely latched and in a good state of repair.
- ✓ Ensure that all perimeter doors, except final exit doors, are secured from the inside.
- ✓ Keep the premises free from birds, vermin and any other animals that might set off the alarm.
- ✓ Inform police about any sign of entry following the alarm call. Failure to do so could lead to genuine calls subsequently being recorded as false.
- ✓ Let your maintenance company know:
 - of all activations
 - if you have received a police warning letter
 - if police response is withdrawn
 - immediately the unique reference number (URN) has been withdrawn
 - if you are experiencing any problems with your system
 - if there are any alterations to your building or contents that might affect the system
- ✓ Once opening and closing times have been agreed with the central station, do not enter the premises earlier without informing them first, or before the expiry time, if closing late.
- ✓ Make sure any stock is stacked correctly.

NATIONAL COVERAGE

UKPROSEC UK HEAD OFFICE

Office 710 -712 Millennium Studios,
5 Elstree Way, Borehamwood,
Hertfordshire WD6 1SF

T: 0330 123 0044
E: info@ukprosec.com

www.ukprosec.com



FIRE & SECURITY

PROTECTING YOU,
YOUR BUSINESS
AND YOUR PEOPLE



UKPROSEC
FIRE & SECURITY

INTRODUCING UKPROSEC FIRE & SECURITY

UKPROSEC Fire and Security will help monitor and protect you and your business, your staff, your family, your home – with our extensive range of Central Station facilities to meet all your security needs.

The Central Station is a secure area equipped with highly advanced computing and telecommunication facilities, operated twenty-four hours a day, seven days a week by highly skilled staff. Whether you need an intruder alarm or a sophisticated integrated electronic system employing a variety of security staff and a CCTV system, Central Station staff will be there for you, 365 days a year. UKPROSEC brings you the ideal package: unbeatable personal service, cutting-edge technology, and cost effectiveness.

For more information,
speak to the sales &
marketing team today:

0330 123 0044



TECHNOLOGY



UKPROSEC use only the world's leading manufacturers with extensive track records in pioneered security systems. Our suppliers have been consistently at the forefront of security technology, designing products to meet the changing needs of today.

QUALITY



Confidentiality and thoroughness are vital to the installation of a security system. Only engineers trained and employed by UKPROSEC install and commission our systems. All our engineers undergo an intensive screening process prior to acceptance.

SERVICE



As a service provider we know we are only as good as our staff so we recruit the best. But that's not the end of the story. We ensure that all staff are kept up to date with developments in technology and relevant regulations through comprehensive technical briefings and training.

COMMITMENT



UKPROSEC's commitment to quality is fundamental to our customers. We guarantee first-class system design, planning and installations, whatever your requirements.

KEY HOLDING SERVICE

UKPROSEC offer a secure key-holding service based at their 24 hour locked offices. Our clients can be confident that their keys are held in a safe place, with trained staff available to respond to an alarm call out on behalf of the 'keyholder'.



INTRUDER ALARM SYSTEMS

All Intruder Alarm Systems include a control panel, detectors and signalling equipment. UKPROSEC's range of control panels is designed to cater for all types of premises, from residential properties to multi-site industrial complexes. Securing your premises against intruders relies on the type of equipment installed and knowledge of how intruders operate – this ensures that the best possible selection and placement of equipment for your protection.

CENTRAL STATION MONITORING

UKPROSEC offers a full range of Central Station back-up facilities to your security systems. Round the clock monitoring is offered from our Central Station via recognised country-wide signalling paths. Our central station is secure, equipped with state-of-the-art equipment and facilities which will provide appropriate back-up to your security system all day, every day. Our team of skilled and dedicated staff are ready to react to any alert and report on to the appropriate emergency service. Our security systems and central monitoring will protect your business, from simple intruder alarms and fire alarms, to sophisticated integrated electronic systems using a variety of security techniques such as CCTV and GPS based vehicle tracking devices.